



Ayus Holdings Pty Ltd regards privacy as an important part of our relationship with our customers. We are committed to providing quality services to you and this policy outlines how we manage your personal information.

PRIVACY POLICY

This policy sets out the basis on which Ayus Holdings Pty Ltd, will process any personal data we collect from you, or which you provide to us, in the course of using our site www.ayus.com.au ("site").

In collecting and handling your personal information, we abide by the National Privacy Principles ("NPPs") established under the Privacy Amendment (Private Sector) Act 2001. You can obtain information about the NPPs and your privacy rights at the Privacy Commissioner's website at www.privacy.com.au.

Please read the following to understand how we will treat your personal information.

Your information

We primarily collect your personal information via program registration, online bookings and purchases or email newsletter registration for the primary purpose of providing our services to you and marketing (as suggested below). We may also use your personal information for secondary purposes closely related to the primary purpose, in circumstances where you would reasonably expect such use or disclosure.

By using the site, you consent to us processing and collecting this data. Examples of how we may use this information to:

- send you our newsletters from time to time.
- ensure that content from our site is presented in the most effective manner for you and for your computer.
- provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.
- carry out our obligations arising from any contracts entered into between you and us.
- allow you to participate in interactive features of our service, when you choose to do so.
- notify you about changes to our service.

You may unsubscribe from our mailing/marketing lists at any time by contacting us in writing to hello@ayus.com.au.

Please note that if you click on, or follow, any links from our site to external websites, our privacy policy will no longer apply. We don't guarantee website links or policy of authorised third parties. Please check the privacy policies of any such external site before submitting any personal data, as we cannot accept any responsibility or liability in relation to them.



Third Parties

Where reasonable and practicable to do so, we will collect your personal information only from you. However, in some circumstances, we may be provided with information by third parties. In such a case we will take reasonable steps to ensure that you are made aware of the information provided to us by the third party.

Disclosure of personal information

Your Personal Information may be disclosed in a number of circumstances including the following:

- Third parties where you consent to the use or disclosure; and
- Where required or authorised by law.

Security of personal information

We take your privacy very seriously, and will take all reasonable steps to protect your personal data, but please be aware that any data that you send to our site is sent at your own risk.

Your personal information is stored in a manner that reasonably protects it from misuse and loss and from unauthorised access, modification or disclosure.

When Credit Card details are collected, they are noted by our administration office in order to be processed as required. We never permanently store complete Credit Card details.

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it.

When your personal information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your personal information. However, most of the personal information is or will be stored in client files that will be kept by us for a minimum of 7 years.

Access to information

You have the right under the Privacy Amendment Act 2001 to access the information that we hold about you.

In order to protect your Personal Information we may require identification from you before releasing the requested information.

If you become aware or believe at any time that information we hold about you is inaccurate, incomplete or outdated, you may contact us by any of the methods set out in this document and so we can update our records and ensure we can continue to provide quality services to you.

If you have any queries or complaints about our Privacy Policy please contact us at:

Ayus Holdings Pty Ltd. GPO Box 489, Melbourne Vic 3001

Or hello@ayus.com.au



Policy Updates

This Policy may change from time to time and is available on our website.

Currency of Material

The Material is current only at the time it is placed on this website. Ayus Holdings Pty Ltd, its related entities and their respective directors, officers, employees and agents are under no obligation to update the Material or correct any inaccuracy that may become apparent at a later time.

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Viruses warning

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